

# User Guide

## PowerPack 10000

Model: QB810  
High-Speed Rechargeable  
Portable Li-Ion Power Bank



### Quick Start Guide

- Get to know your PowerPack

USB-A port (output) LED indicator lights  
USB-C port (input) Micro-USB port (input)

High-speed charging indicator  
Charge level check button

High-speed charging indicator:

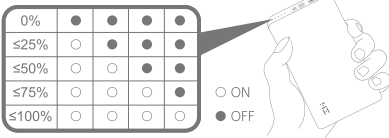
Blue light ON/OFF indicates high-speed/normal charging mode. NOTE: For Quick Charge enabled devices, the light will turn on automatically, or you can press the button to toggle to high-speed/normal charging mode. For all other devices without Quick Charge support, including iPhone/iPad and Pixel phones, they will be charged at normal speed, and the light will remain OFF.

Low-power charging mode:

Double-press the button to enter the low-power charging mode, intended explicitly for low-power devices such as smartwatches, Bluetooth headphones, and fitness trackers. The LED indicator lights will blink one by one in a continuous circular pattern. To exit, press the button once. After 2 hours, the mode will end automatically.

- Check the charge level of your PowerPack

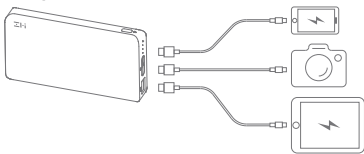
Press the button, and the set of lights corresponding to the current charge level will begin to flash. When the PowerPack is completely drained and needs to be recharged, the lights will stay off.



NOTE: The button is not a typical ON/OFF switch. A single press will turn on the PowerPack from sleep mode, but will not turn it off if it is already on. By design, the PowerPack (including the lights) will turn off automatically within 30 seconds after it has gone idle.

- Charge your smartphones, tablets, or other USB devices

Connect your digital device to the USB-A output port of the PowerPack with a quality charge/sync cable. As the device is being charged, the PowerPack's LED indicator lights will flash.

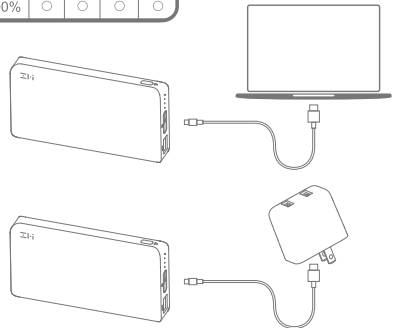
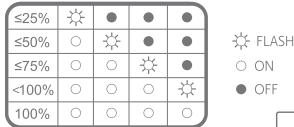


Tip: Using a quality charge/sync cable not only improves energy efficiency and shortens the charge time, but also reduces the risk of potential damage to your device and PowerPack.

- Recharge your PowerPack

A quality charge cable with a Micro-USB/USB-C connector on one end and USB-A/USB-C connector on the other end can be used. Plug the Micro-USB/USB-C connector of the cable into the PowerPack's input port and the other connector into the port of a USB power adapter. The LED indicator lights will flash and then stay on solid one by one as the charging progresses.

Tip: For an expedited charge session, a quality USB power adapter, such as a ZMI-branded power plug, is recommended.



### Specifications

Model	QB810
Battery Type	Lithium polymer cell
Cell Capacity	3.85V 10,000 mAh 38.5Wh
Maximum Charging Voltage	4.4V
Operating Temperature	32° to 113°F(0° to 45°C)
Input	5V ≡ 2.0A 9V ≡ 2.0A 12V ≡ 1.5A
Output	5.1V ≡ 2.4A 9V ≡ 1.6A 12V ≡ 1.2A MAX 15W
Recharge Time	Approximately 4.2 hours (with a 9V/2A or 12V/1.5V QC 2.0 power adapter and quality charge/sync cable) Approximately 6.2 hours (with a 5V/2A power adapter and quality charge/sync cable)
Dimensions	5 × 2.71 × 0.5 in (127 × 69 × 12.7 mm)
Weight	6.24 oz (177 g)
Color	Black/White/Aqua

### Welcome

Thank you for choosing our product. We appreciate your trust. We are proud to provide you with the highest quality phone and tablet accessories at reasonable prices. We strive to make you completely satisfied with our products.

The product is conveniently carried around for leisure or for work, thanks to its slim, lightweight design. Meanwhile, it has a respectable 10,000 mAh capacity, enough to charge a typical smartphone several full cycles. Specific product features are as follows:

### Product Features

**Safety:** Multiple safety mechanisms are in place to protect your digital devices and the PowerPack against short circuits, overheating, overcharge, overdischarge, overvoltage, overcurrent, reverse-voltage, and other abnormalities.

**Efficiency:** Best-in-class lithium polymer cells are used to achieve the highest energy efficiency. It supports variable-voltage, high-speed (Quick Charge 2.0) inbound and outbound charging.

**Compatibility:** The product has a built-in smart recognition IC chip, which ensures its universal compatibility with all major smartphones, tablets, and other USB devices.

### Warnings

- Do not disassemble.
- Do not expose to liquids.
- Do not short-circuit.
- Avoid dropping.
- Avoid extreme temperatures (above 140°F or 60°C).

### FCC

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### 18-Month Limited Warranty

The product has an 18-month limited warranty, unless the warranty is voided by one or more of the following:

- Unauthorized repair, incorrect use, drop, negligence, abuse, liquid damage, accident, alteration, improper use with non-ZMI-branded accessories, or removing or altering product labeling
- Warranty expiration

### Customer Service

Web: [zmiusa.com/support](http://zmiusa.com/support)  
Email: [support@zmiusa.com](mailto:support@zmiusa.com)  
Phone: +1 (844) 828-2302

ZMI USA Corporation, 120 San Lucar Ct, Sunnyvale, CA 94086-5213

For FAQs and more information, please visit:

[zmiusa.com/support](http://zmiusa.com/support)



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